

## Bio Harry Longman

An engineer by training, Harry founded GP Access in 2011 after discovering some GPs who had invented a new system of telephone led access. His research showed benefits for GP staff, patients and the NHS. The company vision is to transform access to medical care, through the development and dissemination of improved methods.

His earlier career was in engineering (Rolls-Royce aeroengines), consulting and NHS management in Leicestershire.

With interests in research, analysis and systems thinking, he is fascinated by how things work and could work better, now applying digital means to the same ends. A favourite subject is operational measurement, which leads to understanding demand in primary care, how to improve flow and therefore to give better service to patients with greater efficiency for providers.