



European Forum for
Primary Care
Site-based learning programme
Study-visits to the Netherlands and Belgium
People-centred Primary Care

Site-based Learning programme

Sunday 23rd of September

Arrival in Ghent

Contact person:

Diederik Aarendonk Mobile: **+31 (0) 629359635**

Hotel

Ibis Opera Gent

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Welcome

Preliminary List of the Site-based Learning Programme participants**Participants from the city of Shanghai**

	Name	gender	company	title
1	He Jiangjiang	male	Shanghai Health Development Research Center(Shanghai Medical Information Center)	Research Fellow
2	Hu Shanlian	male	School of Public Health, Fudan University.	Professor
3	Xie Chunyan	female	Shanghai Health Development Research Center(Shanghai Medical Information Center)	Assistant Research Fellow
4	Luo Yiping	female	UCB Trading (Shanghai) Co. Ltd	Senior Government Affair Manager
5	Geoffroy Coteur	Male	UCB Trading (Brussels)	Sr Health Outcomes Manager
6	Anchi Lue	Female		Interpretor

All presentations will be in English language.

Theme

People-centred Primary Care

The Site-based learning programme will focus mainly on people-centred primary care. The current primary health care (PHC) movement includes four sets of PHC reforms for reducing inequalities and improving health for all, as documented in the World Health Report 2008: Primary Health Care: Now More Than Ever. Service delivery reforms are about re-organizing health services around people's needs and expectations, so as to make the more socially relevant and more responsive to the changing world, while producing better outcomes.

The following questions are central to the activities within the site-based learning programme and answers on these questions will add to the existing knowledge on the issue of how to tackle health disparities in a population by appropriate Health Care.

- What are the basic skills and competences of a Primary Care health professional to function in a Community Oriented and People Centred Primary Health Care system
- How can health centres be community oriented and people centred and contribute to social inclusion? For example, how do they ensure that access to services is equal for both genders and for minority groups?
- Primary Care teams: how far have they been developed and how do they function in practice; how can benefits be described and assessed in particularly regarding social inclusion?
- What have been the developments in terms of new professions and distribution or delegation of responsibilities within Primary Care settings? What are minimum levels of collaboration to ensure involvement in tackling social exclusion problems at community level?
- What obstacles in terms of legislation and regulations for Health Centres to act on community level had to be overcome?
- How can national health systems contribute to PHC-development?

Answers on these questions will also help to shift the research from describing patterns of health disparities to evaluating the effectiveness of policies and interventions at:

- Practice level
- Local community level and
- Policy level

in order to address disparities.

Monday 24 September	Contact person:	Jan De Maeseneer Mobile: +32 (0)478544188
Transport hotel to faculty; UZ, De Pintelaan 185, Gent, building B3 (so not K3!). The main entrance of K3 is closed. Our department can be reached through building B3, whereby on the 6th floor you can cross through from building B3 to K3t	8.30 – 10.00	<p><u>Faculty of Medicine and Health Sciences and the Department of Family Medicine and PHC of Ghent University – 6K3</u> De Pintelaan 185 B-9000 Gent Tel: +32 9 240 36 12</p> <p>Welcome speech by Prof. G. Vanderstraeten, Dean of the Faculty of Medicine and Health Sciences, Ghent University</p> <p>Research projects at the Department of Family Medicine and Primary Health Care</p> <ul style="list-style-type: none"> • Prof. Dr. Sara Willems
	9.45	Transport by bus to Community Health Centre
	10.00 – 12.00	<p><u>Community Health Centre “Botermarkt”</u> Hundelgemsesteenweg 145 B - 9050 Gent-Ledeberg. Telephone : 3292323233 Website : www.wgcbotermarkt.be E-mail : info@wgcbotermarkt.be</p> <p>Introduction to the Belgian Health Care System and the Future Challenges of PHC. Introduction to the practice and practice visit</p> <p style="text-align: right;">Prof. Dr. Jan De Maeseneer Ms. Leen De Roo</p>
	12.30 – 13.30	Lunch at <u>Health Centre “Botermarkt”</u> Hundelgemsesteenweg 145 B - 9050 Gent-Ledeberg
	13.30	Bus to Health Centre "De Sleep"
	14.00 – 16.00	<p><u>Community Health Centre “De Sleep”</u> Désiré Fiévéstraat, 31 B – 9000 Gent Telephone: +32 9 223 29 23 Website: www.wgcdesleep.be Email: info@wgcdesleep.be</p> <p>Introduction of the practice and practice visit</p> <p style="text-align: right;">Mark De Maesschalck (General Practitioner) Charlotte Vanaelbroeck (Nurse)</p>
	16.00	Bus to “The Pand”, Onderbergen, 1, 9000 Gent
	16.30 – 17.30	Feedback session at "Het Pand" <p style="text-align: right;">Prof. Dr. Jan De Maeseneer</p>

	18.00	Diner at "Het Pand" Onderbergen, 1 9000 Gent http://www.ugent.be/het-pand/en/restaurant Telephone: +32 9 264 83 03	Prof Jan De Maeseneer
Transfer Ghent – Utrecht by Bus	20.00 – 22.00		
Hotel		Apollo Hotel Utrecht City Centre Vredenburg 14 3511 BA Utrecht T: +31 (0)30 2331232	

Tuesday 25 September	Contact person:	Diederik Aarendonk: Mobile: +31 (0) 629359635
By foot to NIVEL At 08.15	8.30 – 13.00	<p><u>NIVEL (Netherlands Institute for Health Services Research)</u> Otterstraat 118 – 124 3513 CR Utrecht</p> <p>8.30-9.00 Introduction to the European Forum for Primary Care</p> <ul style="list-style-type: none"> • Diederik Aarendonk (EFPC Coördinator) <p>9.00-9.45 International comparisons in Primary Care</p> <ul style="list-style-type: none"> • Mr Wienke Boerma, researcher <p>9.45-10.30 Home Care and Nursing and links with Primary Care; the EUHOMAP outcomes</p> <ul style="list-style-type: none"> • Ms Nadine Genet, researcher <p>10.30-11.00 Coffee break</p> <p>11.00-12.00 The Dutch Health Care system</p> <ul style="list-style-type: none"> ▪ Based on the Health Systems in Transition publication (European Observatory) <ul style="list-style-type: none"> • Ms Willemijn Schäfer, researcher
	12.00- 13.00	Lunch at NIVEL
Transfer to 's- Hertogenbosch	13.00 – 14.00	<p>Robuust, Regional support organisation for community oriented primary care for the South of the Netherlands</p> <p>At location: Primary Health Care centre “North” in 's- Hertogenbosch</p> <p>Address: Rompertcentrum 19, 5233 RG 's- Hertogenbosch</p> <p>Tel: 073 6444244)</p>

14.00 – 17.00	14.00-14.05	Welcome Joos Vaessens, Director Robuust
	14.05-14.15	Robuust, consultants in primary care Betty Steenkamer, Robuust
	14.15-14.30	Dilemmas concerning integrated care in neighborhoods Betty Steenkamer, Robuust
	14.30-14.45	Primary Health Care centres in the South of the Netherlands are uniting Marc Roosenboom, Director LVG Dutch Association for primary health and integrated health care organizations
	14.45-15.00	Demonstration of Public Health analyses Betty Steenkamer, Robuust
	15.00-15.15	Coffee break & “Bossche bollen”
	15.15-15.30	The practice of the nurse-practitioner in the neighborhood Vivent, Regional Home-Care organisation
	15.30-16.00	Land under water; how the Dutch innovate to integrate care in the neighborhood. Antoinette de Bont, Associate professor, Erasmus University Rotterdam
	16.00-16.15	Top down & bottom up; working together for the elderly Betty Steenkamer, Robuust
	16.15-16.30	The role of the municipality The alderman of the municipality of ‘s-Hertogenbosch
	16.30-16.45	Discussion All
	16.45-17.00	Guided tour Primary Health Care centre “North” Roger de Rooij, General Practitioner
	17.00	Closing of the meeting with a refreshment Joos Vaessens, Director Robuust
	Local Press involvement	
	18.00	Diner in restaurant in Den Bosch Mr Diederik Aarendonk
Transfer 's-Hertogenbosch – Brussels by bus	20.30 – 22.00	
Hotel		MANOS STEPHANIE HOTEL 28 Chaussée de Charleroi 1060 Brussels Tél: +32-2-539.02.50

Wednesday 26 September	Contact person:	
		Returnflight