Enhancing the role of community pharmacists in Primary Care

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ANF
National Association of Pharmacies

Lisbon, 26th September 2017
ANF
40 years of History

Contributing to
THE DEVELOPMENT
OF PHARMACY IN PORTUGAL

2779
Affiliated Pharmacies
95%
of the Portuguese pharmacies
Portuguese Pharmacies at the heart of communities
Professional Healthcare Collaboration

Professional Associations

NURSES

....cooperation between OE and ANF to establish nursing care as a new intervention in pharmacies

8th March 2017

Promoting an appropriate regulatory framework for nursing care in pharmacies

Promoting the integration of nursing care in health services and pharmaceutical services provided in pharmacies

Protecting the public interest on nursing care provision in pharmacies network
Share Public Health Priorities

Agreement between ANF and Association of Family Care Units
(USF - smallest primary care settings, with flexible organization and negotiated portfolio and incentives)

17th January 2017

IMPROVING THE HEALTH STATUS OF THE POPULATION

Topics

I. Health Literacy
II. Quaternary Prevention
III. Disease Prevention
IV. Health Promotion
V. Self-care
Therapeutic information exchange

**Goal**

- Reinforce interaction between pharmacists and prescribing physicians, creating a unique communication channel between health unit
- Promote the correct, effective and safe use of medicines

1. Therapeutic information

2. Feedback to pharmacist

- Communication between pharmacies-primary care and pharmacies-hospital care through informatic systems
- Related to dispensing / not dispensing medicines safety problems, adherence problems, etc.
- List of predefined therapeutic notes that pharmacist can select and send to the prescribing physician physician will give feedback (useful / not useful)

*Pilot started on 10th July, in Viana do Castelo*
Multidisciplinary cooperation

**pilot USFARMÁCIA**

- Enhance the integration of Pharmacies in Primary Care
- Patient centered
- Improve articulation between GPs and pharmacists
- Improve the efficiency of provided care
- Improve health outcomes
- Create a single repository of patient information
- Create a privileged communication channel USF-Pharmacies

**Goal**

To test a collaborative model of public health intervention service between Pharmacies and USF in pre-agreed therapeutic areas, supported in agreed intervention protocols and in communication technologies.
Multidisciplinary cooperation

*pilot USFARMÁCIA*

**Pre-agreed therapeutic areas**
- Hypertension
- Dyslipidemia
- Uncomplicated Urinary Tract Infection (cystitis female patients)
- Acute Pharyngitis Infection

**Duration**
- 18 months

**Collaborative work**
- 7 Workshops with pharmacies
- 5 Quality Circles:
  - 17 Pharmacists,
  - 10 Physicians,
  - 5 Nurses

**Communication between Pharmacies and Family Health Units:**

**Diseases and allergies**

**Measurements of parameters and medications prescribed in Family Health Units**

**Measurements of parameters and medicines dispensed at the pharmacy**

**Prescription Request**

**Request for appointment of medical consultation**

**Communication between doctors and pharmacists**
In PORTUGAL

2,267 Pharmacies
Available to ensure the immunization of the Portuguese in 2016/2017

>3700 Qualified Pharmacists
Pharmacists must attend mandatory training prior to certification by Pharmaceutical Society

> 542,000 flu vaccines
in October – December 2016

Source: CEFAR
Agreement with Portuguese Government

ANF signed an agreement with Ministries of Health and Finance
3rd February 2017

A new framework for pharmacies intervention in public health policies and support NHS interventions.

Pharmacy remuneration
Hospital Medicines
Expanded healthcare services
Interventions in Public Health
Experimental Integrated Programmes
MISSION

Pharmacies as the primary healthcare network most valued by Portuguese